



Foodbank Western Australia  
ABN 49 363 114 556  
Centre for Hunger Relief  
23 Abbott Road, Perth Airport WA 6105

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## REFERRAL TO FOODBANK WA

### Agency

Following our assessment we have determined our client is experiencing financial hardship and is eligible for a Foodbank WA card entitling them to shop with Foodbank WA for a period of six months from the date this referral is presented at any of the Foodbank WA branches or Mobile Foodbank.

Assessor Name

Signed

### Referral information

Name

Street

Suburb

Postcode

Phone

Email

### Client acceptance

I understand I am responsible to pay for items as priced at Foodbank WA by EFTPOS only. No cash accepted.

I understand I need to present proof of identity (drivers licence, passport) with my referral

I agree to the conditions of entry as set out by Foodbank WA while using their services

Signed

Date

### Foodbank WA Locations

#### PERTH AIRPORT: 23 Abbott Road, Perth Airport

If you are coming from Grogan Road, it is the third carpark entrance. Drive towards back of the building and there is plenty of free parking. The entrance is on that side.

Monday to Friday: 9.00am - 3.00pm

#### ALBANY: 5 Cockburn Road, Albany

Monday to Thursday: 9.00am - 3.00pm

Friday: 9.00am - 1.00pm

#### BUNBURY: 5 Clifford Street, Bunbury

Monday to Thursday: 9.00am - 3.00pm

Friday: 9.00am - 1.00pm

#### GERALDTON: 31 Webberton Road, Geraldton

Monday to Friday: 7.30am - 2.00pm

#### KALGOORLIE-BOULDER: 175 Forrest Street, Boulder

Wednesday to Friday: 9.00am - 2.00pm

#### PEEL: Unit 1/68 Reserve Drive, Mandurah

Monday to Friday: 9.00am - 12.30pm and 1.00pm - 2.30pm

For Mobile Foodbank locations please visit

[foodbank.org.au/mobile-foodbank](http://foodbank.org.au/mobile-foodbank)

All locations are closed on public holidays



# Hello, we're Foodbank WA

**Here is some information for your first visit. We look forward to welcoming you.**

## When you arrive

Please see the Reception to collect your referral card.

Please sanitise your hands on entry and when mandated please wear a mask that covers your nose and mouth. There may be limits to the number of people in store. Please follow directions of the staff and volunteers.

## What do I need to bring?

For your first visit please bring your referral letter and current photo ID. We accept referrals printed, emailed, or on your phone.

We will give you a card you can show at our branches or Mobile Foodbank. This card is for you only, please do not lend it to anyone.

If your first visit is at a Mobile Foodbank you will receive your card when you return the following week.

**You will need to show your Foodbank WA card each time you shop.**

Please let us know if you also have a voucher.

We recommend you bring some shopping bags or boxes for putting your groceries into your car.

## How does it work?

Our shop is like a supermarket. The food and groceries are in aisles and there is a large selection to choose from. You may not see the same variety as a supermarket. But we always have the staples like pasta, rice, meat and fruit and vegetable.

We mostly charge by weight rather than item.

**At Perth Airport** the cost is \$1.25/kg for grocery items and 20 cents/kg for bread, milk, fruit and vegetables.

**At our regional branches** the cost is \$1.50/kg for grocery items and 50 cents/kg for bread, milk, fruit and vegetables.

**Mobile Foodbank** the cost of hampers are \$10 for a dry goods hamper with everyday essential items, \$5 Fruit/vegetable and \$15 Meat (approx. 4kg of mixed meat products)

We also have frozen meals, meat packs and other bundles that are prices as marked. There may be limits on some items. There is a 70kg maximum limit per week.

When you have finished shopping go to the checkout. A volunteer will sort your groceries to weigh them. You must pay by EFTPOS. **Please note we do not accept cash.**

## Please remember

- Supervise children at all times
- Shoes, shirts and pants must be worn at all times
- Follow the directions of our staff and volunteers
- Respect our staff and volunteers who are providing a safe environment for everyone.